



COALITION OF FEDERAL OMBUDSMAN

# Ombuds **VALUE** Project

June 6, 2014

The Coalition of Federal Ombudsman (COFO) Executive Committee needs your help. We would like to hear your stories that describe the work you do, how you do it, and the impact. This project is an outcome of our 2013 annual meeting, where many members expressed interest in sharing the positive value in our collective work.

Ideally, we'd like to obtain *just one* shining example from **each** of our members (though you are welcome to share more) that epitomizes the value that the role brings to the agency. We're just looking for a short narrative, but something impactful that you believe was a major "win."

In true ombudsman form, your information will not be linked to you or your specific agency. We intend to put these perspectives together in what we hope is an informative and useful product.

I want to thank you all in advance for your participation and willingness to share your insights. Please send your submissions to [deyosm@nga.mil](mailto:deyosm@nga.mil) by June 27, 2014.

Scott M. Deyo  
Chair, COFO